

**Iowa Healthcare Collaborative
Hospital Learning Community (formerly the Iowa Node)**

**February 2010 Cluster Conference Call
Patient Safety Cluster
Discussion Summary**

Housekeeping Guidelines for all Cluster Calls

- Participants are encouraged to share their experiences, issues and learnings.
- Ask questions – questions make everyone think outside of their own box.
- Make suggestions to improve the value of the conference calls.
- Please don't put your telephone on HOLD; MUTE your line if needed.
- When speaking to the group, give your name and the facility you are from.

General Announcements for all Cluster Call

- ✓ IHC has a new website with a new look. Visit www.ihconline.org and give us your feedback.
- ✓ **IHC Patient Safety Conference - March 10, 2010** at the Scheman Building on the ISU Campus in Ames features:
 - AM keynote speaker – Dr. Sanjaya Kumar, physician and author of *Fatal Care* – a book of stories of failures in the healthcare system. A family member will share her mother's experience of a medical error and its impact.
 - PM keynote speaker – Dr. Harold Adams, U of I, speaking on the legal ramifications of failure to treat stroke.
- ✓ **Hospital Learning Community Work Day – March 11, 2010** at the Scheman Building on the ISU Campus in Ames features:
 - Pre-conference Session 101 for first time work day attendees to prepare them for participation.
 - Cluster Breakout Sessions 201 – All teach/all learn
 - Improvement Map demonstration
 - Afternoon workshop topics –
 - ✓ Setting up a stroke system in your hospital
 - ✓ NHSN reporting for HAIs
 - ✓ Transitioning patients home – reducing readmissions
- ✓ **Spread Exercise Changes**
 - A new Spread Exercise survey tool has been developed – shorter, easier to complete.
 - Sent to quality leaders in organizations for reporting hospital spread status for 4th quarter 2009.
 - IHC will continue to monitor implementation of improvement strategies in 2010.
 - Some initiatives seem to have stalled in their implementation progress.
 - Those hospitals will be offered assistance in identifying and overcoming barriers.
 - IHC will also focus on sustainability strategies for hospitals that have achieved full implementation of initiatives.
 - CAUTI, Aortic Dissection, Surgical Safety Checklist will be added to the Spread Exercise Survey for 2010 to establish a baseline. Stroke will be added later in 2010.

✓ Improvement Map

- I-Map provides 70 improvement topics for hospitals.
- Comprehensive resource of improvement elements by topic, including key measures, standards, guidelines, resources and a list of mentor hospitals for the topic.
- Go to www.ihc.org/IHO/Programs/ImprovementMap or Google IHI Improvement Map. There is no charge for use of the Improvement Map.
- Need to download Silverlight, a free Microsoft application, in order to use the Improvement Map. Follow the prompts on the IHI Improvement Map website.

Patient Safety February 11, 2010 Cluster Call Summary

Dr. Evans discussed statewide cardiovascular and HAI strategies and legislative discussion on health care related mandates. He reviewed the draft IHC Responsible Public Reporting Policy.

Pressure Ulcer Prevention

- 3rd Q 2009 65% deployment
- 2010 goal – 75%
- I-Map has a process for Pressure Ulcers

Medication Reconciliation

- Q³ 2009 – 64% of hospitals report fully deployed
- 2010 goal – 68%
- Pharmacist availability an issue to do medication reconciliation well
- Weekends and nights especially problematic for availability of pharmacists
- Need electronic medical record to do reconciliation well
- I-Map has Med Rec process
- IHC has a Med Rec Toolkit at www.ihc.org

High Alert Medication

- Q³ 2009 – 59% of hospitals report fully deployed
- 2010 goal – 68%
- I-Map has a High Alert Medication process
- IHC has a Narcotics Toolkit

Rapid Response System

- Q³ 2009 53% of hospitals reported full deployment
- 2010 goal – 65%
- Mahaska Health Partnership-Oskaloosa implemented and tracking RRT-staff like collaboration
- I-Map has process for RRT

Surgical Safety Checklist

- Establish baseline through Spread Exercise survey in 2010
- Mahaska Health Partnership –Oskaloosa implemented checklist this week – challenge is to get surgeon in room before anesthesia given. Doing some customization to checklist

A question was asked if call participants had experienced any problems with the St. Johns wristbands. The bands are advertised as tamper-proof however, one Iowa hospital had a patient remove the band by biting. No one else reported an issue.

Next Patient Safety Cluster Call – May 13, 2010 10:00AM

Call-in Number: 800-882-3610

Passcode: 7340904#

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