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PRESS RELEASE

IHC Releases Diagnostic Error Change Package Related to the Laboratory Testing Process to Reduce Patient Harm

DES MOINES, February 11, 2019 – The Iowa Healthcare Collaborative (IHC), through the Compass Hospital Improvement and Innovation Network (HIIN), has released a new change package “Reducing Diagnostic Error-Related to the Laboratory Testing Process.” This change package is intended to assist hospitals in reducing diagnostic error related to the laboratory testing process through laboratory-driven systems change. It outlines best practices and scalable concepts for implementation that can improve the diagnostic process and reduce errors, thereby reducing harm to patients. The change package identifies key interventions and best practices used in leading organizations that could be scaled and adopted by hospitals across the United States (U.S.).

Best in Class Hospitals who participated in this project:

- Advocate Health (recently renamed Advocate Aurora Health), an integrated health system based in Chicago, IL
- HealthPartners, an integrated nonprofit healthcare provider in Minneapolis/St. Paul, MN
- Kaiser Permanente, Southern California Region, an integrated managed care consortium and healthcare company
- MedStar Health, a not-for-profit healthcare organization based in Columbia, MD
- North Mississippi Medical Center, a regional referral hospital in Tupelo, MS
- Seattle Children’s Hospital, a specialty hospital in Seattle, WA
- Vanderbilt University, an academic medical center in Nashville, TN

While the content focuses on laboratory-related processes, the change package sets ambitious and comprehensive improvement goals to enable improvement throughout the diagnostic process as well as within an organization’s overall quality and safety program. The intended audience is not only laboratory leaders and staff, but also organizational leaders and clinical team members. Implementing these practices across the U.S. can significantly impact the diagnostic process within organizations of all sizes and assist in achieving the Centers for Medicare & Medicaid Services (CMS) Partnership for Patients goal of making care safer by reducing all-cause harm. Download the Change Package now at <https://www.ihconline.org/compass-hiin/hiin-resources/>.

Iowa Healthcare Collaborative (IHC)

The Iowa Healthcare Collaborative (IHC) is a provider-led and patient-focused nonprofit organization dedicated to promoting a culture of continuous improvement in healthcare. Our mission is to facilitate exceptional healthcare quality, safety and value in Iowa and the nation. We play a unique role in putting healthcare providers (doctors, nurses and hospital executives) in a leadership position to drive clinical improvements and accelerate change. For more information about IHC, visit <https://www.ihconline.org/>.



The Compass Hospital Improvement Innovation Network (HIIN) is supported by contract number HHSM-500-2016-00070C from the U.S. Department of Health and Human Services, Centers for Medicare & Medicaid Services. The contents of this publication are solely the responsibility of the authors and do not necessarily represent the views of the U.S. Department of Health and Human Services or any of its agencies.