



The Hospital Improvement Innovation Networks (HIIN) Program, funded by the Centers for Medicare and Medicaid Services (CMS), is an extension of the Hospital Engagement Network (HEN) initiative. The program promotes collaboration and engagement of acute care hospitals to achieve sustained reductions in hospital-based harm and unnecessary readmissions. In order to align programs and achieve the aims of the Partnership for Patients (P4P), HIINs work closely with the Quality Improvement Network-Quality Improvement Organization (QIN-QIO) programs through coordinated technical assistance provided to acute care hospitals.

The Iowa Healthcare Collaborative (IHC) and the South Dakota Association of Healthcare Organization (SDAHO) have partnered to create the Compass HIIN, a multi-state network of HIIN hospitals working together on coordinated improvement efforts that contribute to the bold aims of reducing all-cause patient harm by 20% and readmissions by 12%.

Compass HIIN Hospital Charter

The Compass HIIN Network is an expansion of the Iowa and South Dakota HENs, to include rural hospital participants from across the United States. Collaboration between IHC, SDAHO, and Telligent QIN-QIO is the foundation for this expansion. Our combined project support capabilities, including information sharing and data management systems, provide Compass HIIN hospitals with resources needed to succeed.

The Compass HIIN builds on the progress made during the 4-year HEN program. Resources are dedicated to expanding the scope of the focus areas providing education, technical assistance, and data analytics in support of a variety of all-harm factors. HIIN programs support 14 Core Focus Areas that impact healthcare quality and patient safety.

- Adverse drug events (ADE)
- Antimicrobial Stewardship
- Catheter-associated urinary tract infections (CAUTI)
- Central line-associated blood stream infections (CLABSI)
- Clostridium difficile
- Culture of Safety/Worker safety
- Falls and Immobility
- Health disparities
- Person & family engagement
- Pressure ulcers
- Readmissions & care transitions
- Sepsis
- Surgical site infections (SSI)
- Venous thromboembolism (VTE)
- Ventilator-associated events (VAE)
- Undue exposure to radiation

Core Focus Areas

Network hospitals participate in focus area-related projects and report identified processes and outcome data to support these projects. To provide even greater value to network hospitals, IHC teams with the Iowa Hospital Association (IHA) to provide the Compass HIIN Reporting Database. The database provides HIIN hospital staff with access to HIIN performance metrics and advanced analytic tools to support performance improvement activities.

Services Available to Network Hospitals

- An Improvement Advisor assigned to each hospital to facilitate work plan development and execution.
- Access to virtual and on-site Learning Communities to share and spread best practices throughout the year.
- Topically-focused webinars, conference calls, and toolkits with up-to-date content from CMS and Compass HIIN.
- A Web-based quality/safety measurement reporting system called the P4P HIIN Reporting Database which provides real-time information to lead process improvement efforts.
- Reduced reporting burden of submitting healthcare metrics and realignment of measurements with innovative national best practices.
- Leadership resources to further develop value-driven leadership engagement and sustainability.

- Topical Web-based learning network that allows hospitals to collaborate and raise standards of healthcare.
- Lean educational trainings and coaching.
- Virtual and on-site technical assistance provided by IHC, Improvement Advisors (IAs), and other faculty to enhance internal process improvement where needed.
- Physician, patient, and family engagement strategies.

Expectations of Participating Hospitals

- Identification of patient safety and quality teams to lead local improvement efforts.
- Appointment of hospital employees to serve as contacts for HIIN related activities.
- Work with Compass HIIN IAs to capture current interventions and work plans on applicable focus areas at the hospital.
- Development of a work plan in alignment with national aims.
- Reporting of selected process and outcome metrics monthly for applicable focus areas via the PfP HIIN Reporting Database or supporting databases in a format acceptable to IHC.
- Report of all Hospital Acquired Infection (HAI) data, as well as data for the optional Antimicrobial Use/Antimicrobial Resistance (AU/AR) module with the CDC's National Healthcare Safety Network (NHSN).
- Grant IHC shared access to the data (self-reported HAI data will not be accepted through the Pfp HIIN Reporting Database).
- Participation in Compass HIIN Learning Communities and Communities of Practice (CoPs).
- Completion of a leadership survey.
- Work on building a highly reliable organization by adopting tools that advance a culture of quality and patient safety.
- Participate in all applicable focus areas, with specific emphasis on antimicrobial resistance, medication safety, readmissions, and safety across the board.
- Engagement of executive management, medical staff, and boards in Compass HIIN activities.
- Position the hospital to lead community discussions on care coordination and transitions to reduce readmissions.
- Iowa and South Dakota hospitals only: Submit claims to Inpatient Outpatient Discharge Data Programs (IPOP) on a monthly basis.

Disclosures

- IHC is authorized to receive and disclose the Participating Hospital Information for purposes of the HIIN Program. Without limiting the foregoing, the Participating Hospital Information may be disclosed to Compass HIIN staff, contractors, the U.S. Department of Health and Human Services, Centers for Medicare and Medicaid, and State agencies.
- IHC will employ appropriate safeguards to prevent the use or disclosure of the Participating Hospital Information that is not in accordance with the permissible uses or disclosures described above.
- Upon becoming aware, IHC will report to Participating Hospital any use or disclosure of the Participating Hospital Information that is not in accordance with the permissible uses or disclosures described above.

Hospital Contact Information:

Hospital Name	CEO	CEO Email	
Primary HIIN Contact	Primary HIIN Contact Email		
Address 1	Address 2		
City	State	Zip	Phone
CEO Signature	Date		