

Objective

- Increase immunization rates on required vaccines for children under 2 years of age and adolescents between 11-16 years of age by 10%.

Background

- Low immunization rates at the PHC at MercyOne clinic.
- Residency Clinic – opportunity to teach residents best immunization practices.
- Effectively address the culture and language barriers of our patients.

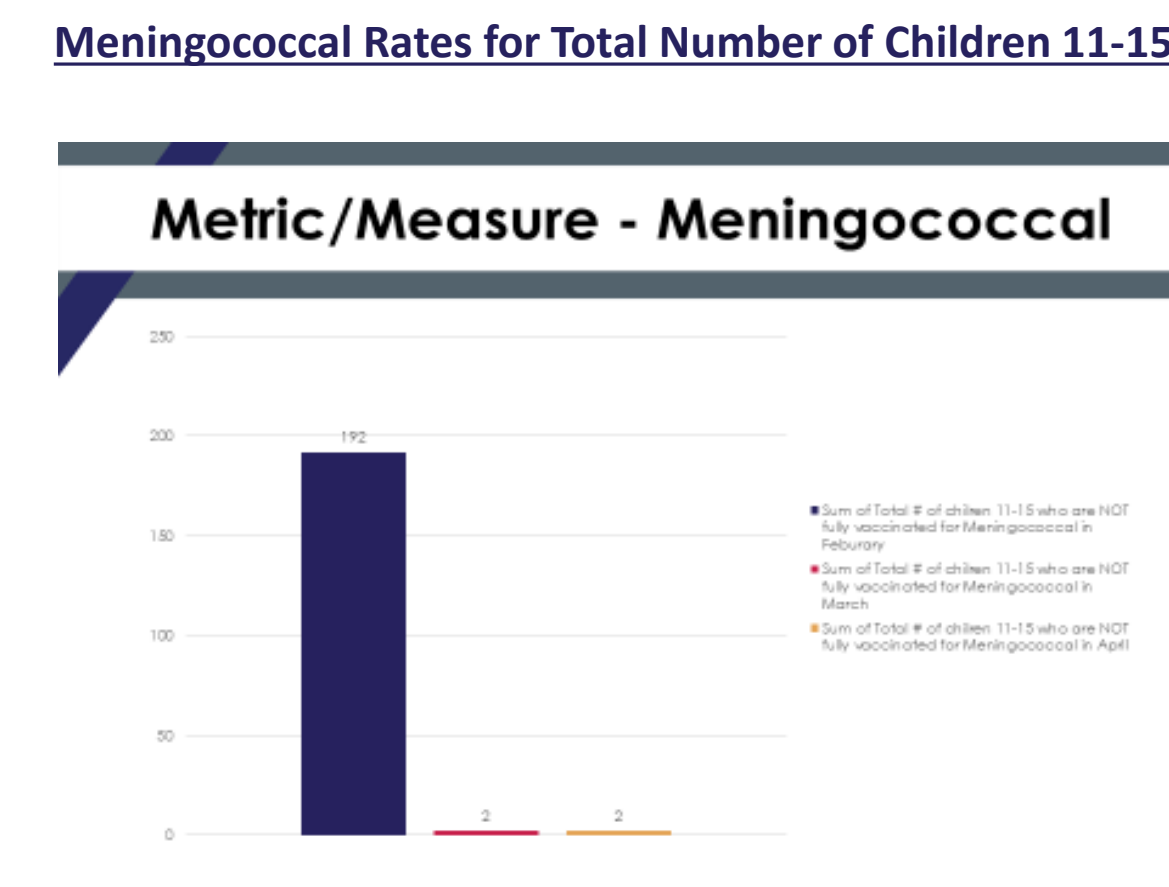
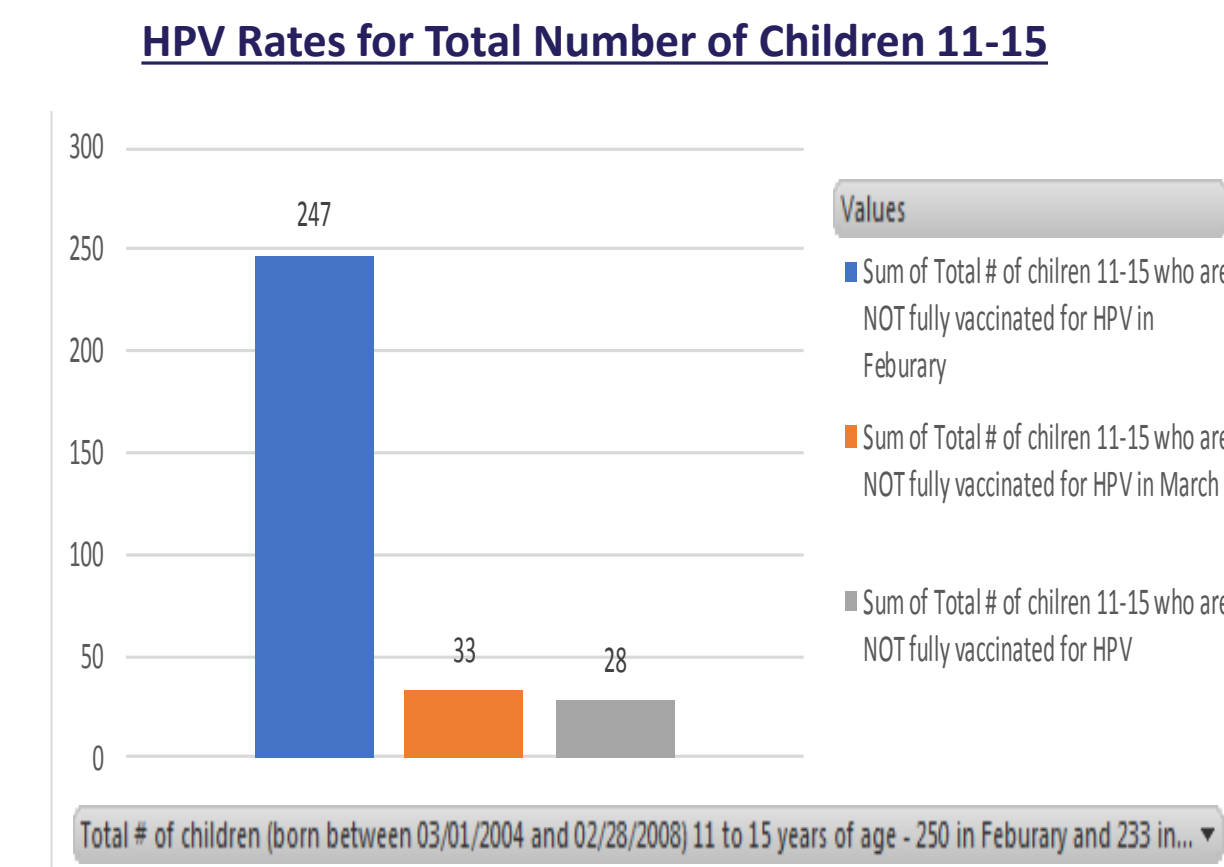
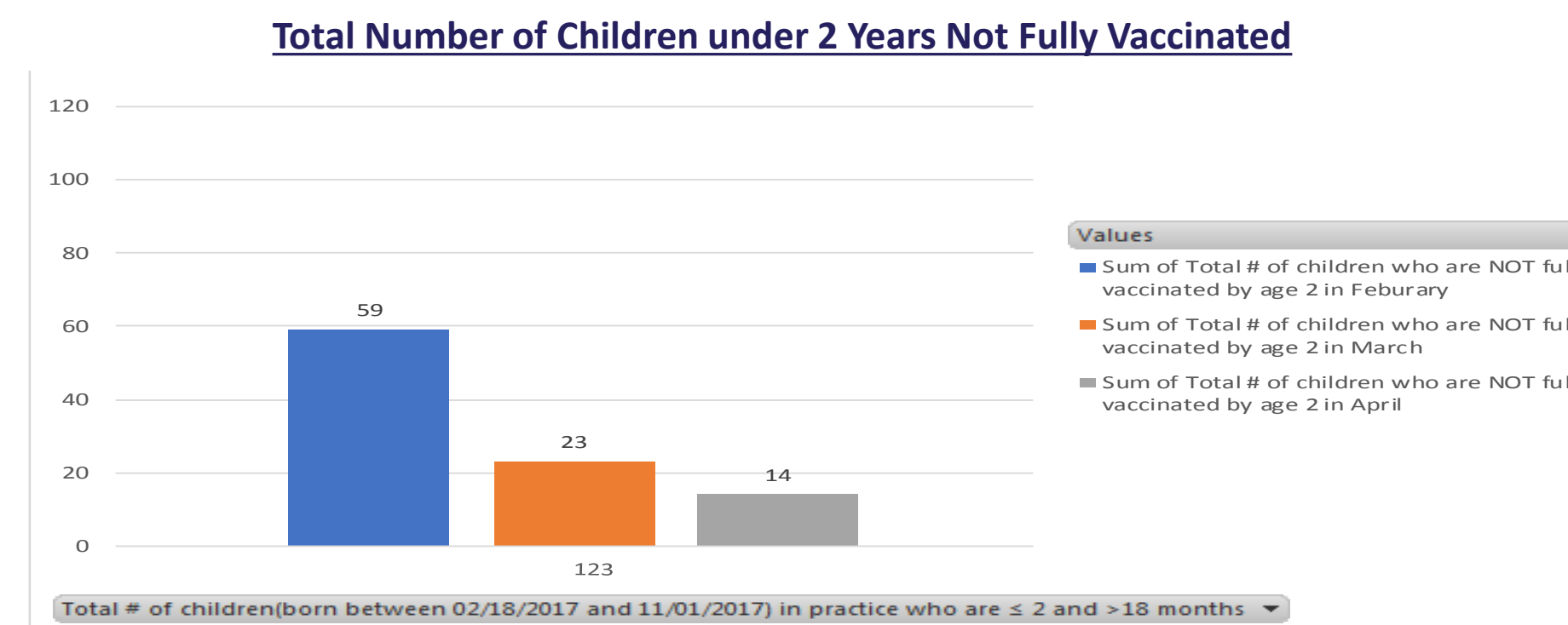
Actions Taken

- Patients are being recalled to schedule a well-child appointment or nurse only visit for needed immunizations.
- Creative options used to help pain management to comfort child as well as relax parents, e.g. Buzzy's
- Using Ipads in all exam rooms to support patient education in line with CDC recommendations, as well as providing Immunization packets to new patients.

Childhood Immunizations

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Metrics



Examples



Analysis

- Baseline & Ongoing data is collected through the Iowa Immunization Registry Information System on the % of children and adolescents not fully completed with recommended vaccines.
- Results were astonishing with regards to the number of children who became fully immunized in a three month period of time through total clinic effort.
- Determined this effort was effective and plan to continue this at PHC at MercyOne as well as our other PHC Sites.

Next Steps

- Recalling patients to the clinic for immunizations, sending post cards as reminders, & tracking in database
- Using toys and iPads for distraction & education on importance of immunizations, utilizing new pediatric handouts after every well child visit, using buzzy's & sweet-ease sucrose solution, to help with the process of immunizations.
- Give away free thermometers to all patients in need,
- August Immunization month – “No Shots, No School”

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