

Memorandum of Understanding and Terms of Use

This Memorandum of Understanding and Terms of Use (MOU) is between the User and the Iowa Healthcare Collaborative (IHC). This MOU sets the terms and understanding between the User and IHC so as to allow the User to download and utilize the IHC Comfort Resources.

Please read the MOU carefully before you start to use the IHC Comfort Resources. By using the IHC Comfort Resources, you accept and agree to be bound and abide by this MOU. If you do not want to agree to the terms of this MOU, you must not access or use the IHC Comfort Resources.

Background

IHC has created the IHC Comfort Resources to address the opioid epidemic and change the framing of pain when prescribing opioid medications to focus on comfort and functionality. To better understand how and where these resources are used, IHC may request general information from the User and periodic updates regarding the use of these resources. The data collected by the User will inform the resources and allow IHC to continually improve the resources and processes associated with the IHC Comfort Resources. All data and information provided by the User shall be owned and used by IHC to advance the purposes described herein. In no circumstance shall IHC ask the User to disclose any protected health information as that term is defined by the Health Insurance Portability and Accountability Act of 1996.

Purpose

This MOU will assist IHC in understanding the reach of this work and contribute to continual improvement of the IHC Comfort Resources.

The above goals will be accomplished by undertaking the following activities:

- User must register with IHC on the website ihconline.org to gain access to the resources.
- IHC will share updates on the resources with the User via email provided.
- Per IHC request, User will share updates on the use of the resources and offer any suggested changes to resources and/or the How to Guide to aid in the improvement of the resources and their use.
- User may add the logo of their organization to the IHC Comfort Resources; however, Users will not modify the other logos present on the document (e.g. Compass Hospital Improvement Innovation Network, Partnership for Patients, and IHC). These logos and the disclaimer statements on funding and use of the documents are to remain on the documents.

Reporting

IHC may periodically contact Users to elicit information on use of and feedback on the resources. Users may report this information to IHC more frequently if desired. Reporting will occur via the IHC website at www.ihconline.org, or other means of communication provided by the User.

Funding

This MOU is not a commitment of funds for the use of the IHC Comfort Resources.

The IHC Comfort Resources were developed through the Compass Hospital Improvement Innovation Network (HIIN). The Compass HIIN is supported by contract number HHSM-500-2016-00070C from the U.S. Department of Health and Human Services, Centers for Medicare & Medicaid Services. The content of this publication are solely the responsibility of the authors and do not necessarily represent the views of the U.S. Department of Health and Human Services or its agencies.

Duration

This MOU shall become effective upon signature of the User and will remain in effect until modified or terminated by IHC or the User.

Disclaimer

All information, content, documents and material provided is for informational purposes only and is not intended to serve as a substitute for the consultation, diagnosis, and/or medical treatment of a qualified physician or healthcare provider. All information provided is "AS IS" and to the fullest extent permitted by law, ALL REPRESENTATIONS AND WARRANTIES, EXPRESSED OR IMPLIED ARE HEREBY DISCLAIMED, including any warranty of merchantability and/or fitness for a particular purpose. No representation or warranty is made as to the reliability, accuracy, timeliness, usefulness, adequacy or suitability of any information provided. The information provided is not intended to recommend the self-management of health problems or wellness, and is not intended to endorse or recommend any particular type of medical treatment. All health care related questions should be promptly directed to a qualified healthcare provider. No information provided should be used to disregard medical and/or health related advice or provide a basis to delay consultation with a qualified healthcare provider.